



Important Systems Conversion Notice



(LEFT TO RIGHT) DIGI AND BELLA DOG – YOUR PERSONAL GUIDE DOGS THROUGH SYSTEMS CONVERSION.

We're getting closer! From **February 28 through March 1**, we will be converting the legacy Envision Credit Union core banking system and online banking experience to better serve you. Your new online banking experience launches **March 2**, bringing you a simpler, faster, and more secure way to manage your finances.

Everything you need to know about the upcoming systems conversion can be found in one place. Visit [AdditionFi.com/Conversion](https://www.additionfi.com/conversion) for timelines, key changes, FAQs, and helpful resources to guide you before, during, and after conversion.

Member Number Changes

If your current member number is 7 or more digits, it will not change! If your current member number is 6 or fewer digits, your member number will change to a 7-digit number, but your current member number will still be visible.

For example, if your current member number is 123, your new member number will change to 1000123.

No action is needed for your automatic transactions—your Social Security deposits, payroll deposits, and existing ACH debits will continue to post to your account without interruption during the conversion.

Your New Online Banking

🐶 Bella and Digi are ready to show you around your doggone great new online banking experience! Before launch on March 2, take a few minutes to get prepared so that logging in is quick and easy on March 2—whether you're visiting us online or using the mobile app.

1. Please confirm your information is accurate in the **My Settings** section of your current online banking, including:

- Email address
- Mobile phone number
- Mailing address

2. Starting March 2, click "**Account Log In**" on the right-hand side of the [Addition Financial website](#) or download the Addition Financial mobile app.



- Use your current username and password*
- If you are not already registered for online banking, on March 2 you can get [registered](#) for the first time

*If your current credentials do not meet the new platform's security requirements, you will be prompted to update them.

Debit Card FAQs

Can I continue to use my existing debit card?

You will be able to use your existing Envision Credit Union debit card through February 28, 2026. However, you will receive a new Addition Financial debit

card, as part of the systems conversion. This new debit card will arrive by mail before March 1, 2026. With your new Addition Financial debit card, you will continue to enjoy the same benefits, including fraud protection and convenient ATM access.

IMPORTANT: Once your new card arrives, you will not be able to activate it until March 1. Please continue to use your current Envision debit card through February 28 and activate your new card on March 1. Your Envision debit card will no longer work, as of March 1.

What if I don't receive my new debit card before March 1?

In the unexpected event you don't receive your Addition Financial debit card prior to March 1, the following branches will be able to print a replacement debit card for you:

- Downtown Branch: 600 North Monroe St. Tallahassee, FL, 32301
- Killearn Branch: 3519 Thomasville Rd, Tallahassee, FL 32309
- Quincy Branch: 517 W Jefferson St. Quincy, FL 32351
- Marianna Branch: 4942 US-90, Marianna, FL 32446
- Liberty Branch: 85 Liberty St., Thomasville, GA, 31757

Will I need to update or change my debit card PIN upon activation on March 1, 2026?

Yes. When you activate your new card you will be prompted to set up a new PIN number.

While Bella and Digi guide us through the transition, rest assured your **money stays safe, secure**, and right where it belongs.

For other important information, including [important dates to know](#), please visit [AdditionFi.com/Conversion](https://additionfi.com/conversion).

Questions?

We're here to help every step of the way.

 CountUsIn@AdditionFi.com

 [800-771-9411](tel:800-771-9411)

Thank you for being a valued member of **Addition Financial**. We appreciate your trust and look forward to welcoming you to your new online banking experience on March 2.

Questions? Email us at CountUsIn@AdditionFi.com
Toll-Free: [800-771-9411](tel:800-771-9411)

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