



Important Notice – Upcoming Service Interruptions



(LEFT TO RIGHT) DIGI AND BELLA DOG – YOUR PERSONAL GUIDE DOGS THROUGH SYSTEMS CONVERSION.

Dear Valued Member,

Last year we merged Envision Credit Union into Addition Financial to help strengthen our credit union, expand our service offerings, and bring exceptional banking to you and our new members in North Florida and South Georgia. The final phase of the merger will be completed February 28 through March 1 as we convert Envision’s legacy banking system into Addition Financial’s banking system.

IMPORTANT: During the “systems conversion” period of **Saturday, February 28 through Sunday, March 1**, the following banking services will be **unavailable**:

- **Digital Banking**
 - You will be unable to log in to your account online or with the mobile app to access bill pay, check balances, transfer funds, or view transactions, among other activities.
- **Automated Telephone Banking, all branches, Live Tellers within ATMs, and the Contact Center**

All services, including Digital Banking, will be available again on Monday, **March 2.**

Please note: You may continue to use your debit card and/or credit card during the systems conversion period and all ATMs in our network will remain available.

We are working hard to ensure we continue to offer you an exceptional banking experience, and we apologize for any inconvenience you may experience during the systems conversion period. If you have any questions, please do not hesitate to reach us at **800-771-9411** or by email at CountUsIn@AdditionFi.com.

Sincerely,
Addition Financial

Questions? Email us at CountUsIn@AdditionFi.com
Toll-Free: [800-771-9411](tel:800-771-9411)

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