



## Important Notice – Upcoming Service Interruptions



*(LEFT TO RIGHT) DIGI AND BELLA DOG – YOUR PERSONAL GUIDE DOGS THROUGH SYSTEMS CONVERSION.*

Dear Valued Member,

Last year we merged Envision Credit Union into Addition Financial to help strengthen our credit union, expand service offerings, and bring exceptional banking to members in North Florida and South Georgia. The final phase of the merger will be completed February 27 – March 1 as we convert your account information from the legacy Envision Credit Union banking system into Addition Financial's banking system.

**IMPORTANT:** During the “systems conversion” period of Friday, February 27 – Sunday, March 1, the following banking services will be **unavailable**:

- **Online Banking (beginning at 3 pm EST on February 27)**
  - You will be unable to log in to your account online or with the mobile app to access bill pay, check balances, transfer funds, or view transactions, among other activities.
- **Automated Telephone Banking, all branches, drive-thrus with Live Teller, ATMs, and the contact center (beginning at 5 pm EST)**

on February 27)

All services, including your new online banking, will be available again on **March 2.**

Please visit [AdditionFi.com/Conversion](https://AdditionFi.com/Conversion) for a complete list of important dates and helpful information, including FAQs, about systems conversion.

We apologize for any inconvenience you may experience during the systems conversion period. We look forward to offering you an exceptional banking experience, beginning March 2 with the launch of your new online banking experience.

If you have any questions, please do not hesitate to reach us at **800-771-9411** or by email at [CountUsIn@AdditionFi.com](mailto:CountUsIn@AdditionFi.com).

Sincerely,

Addition Financial

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**Questions?** Email us at [CountUsIn@AdditionFi.com](mailto:CountUsIn@AdditionFi.com)  
**Toll-Free:** [800-771-9411](tel:800-771-9411)

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