

# Digital Banking Upgrade QuickBooks Online Instructions



On July 23 our new Digital Banking will launch, and you will need to modify your QuickBooks Online settings to ensure that your data connectivity transfers smoothly to the new system. This document contains instructions for both connectivity types (Express Web Connect and Web Connect).

These instructions refer to two "Action Dates." The 1st Action Date and 2nd Action Date.

1st Action Date – Tuesday, July 16, 2024 2nd Action Date – Tuesday, July 23, 2024

IMPORTANT: Express Web Connect will not be available until up to 5 business days after the 2nd Action Date, so please utilize another connectivity type if you need transaction updates during this downtime.

To navigate this document, just click the link below that matches your product connectivity:

Instructions for One-Step Update initiated from within QuickBooks Online

**QuickBooks Online Express Web Connect** - Page 2

Instructions for Downloading a Web Connect file from our Digital Banking Site

**QuickBooks Online Web Connect** - Page 3

# **QuickBooks Online Express Web Connect**

#### On the 1st Action Date:

- 1. Complete a final transaction download.
- 2. Complete last transaction update before the change to get all of your transaction history up to date.
- 3. Accept all new transactions into the appropriate registers.

#### On the 2nd Action Date:

#### Disconnect your Digital Banking connection for accounts connected to Addition Financial.

- 1. Select Banking from the left column.
- 2. Click the account you want to disconnect, then click the **Pencil** Icon on the corner of that account box.
- 3. Click Edit Account Info.
- 4. Check the box next to Disconnect this Account on Save.
- 5. Select Save and Close.
- 6. Repeat steps for any additional accounts that apply.

## Complete after 2nd Deadline Date:

- 1. Reconnect your Digital Banking connection for accounts that apply.
  - a. On the Banking page, click **Add Account** in the upper-right side of the screen.
  - b. Type Addition Financials' name and choose the correct option from the results.
  - Enter your Addition Financial Digital Banking credentials and click Continue.
     Express Web Connect uses the same credentials you use for your Addition Financials' Digital Banking.
  - d. Provide additional information, if requested.
  - e. Ensure you associate the accounts for Addition Financial to the appropriate account already listed under 'Which accounts do you want to connect?' Choose the matching accounts in the drop-down menu.

Important: Do NOT select "+Add New" unless you intend to add a new account to QuickBooks Online. If you are presented with accounts you do not want to track in this QuickBooks Online Company, Uncheck the box next to the Account Name.

- f. After all accounts have been matched, click Connect and then click Finish.
- 2. Exclude Duplicate Transactions.
  - a. Select **Banking** from the left column.
  - b. In the For Review section, click the checkboxes for the transactions you want to exclude.
  - c. Choose Batch Actions > Exclude Selected.

## **QuickBooks Online Web Connect**

#### On the 1st Action Date:

- 1. Complete a final transaction download.
- Complete last transaction update before the change to get all of your transaction history up to date.
- 3. Accept all new transactions into the appropriate registers.

#### On the 2nd Action Date:

- 1. Disconnect your Digital Banking connection for accounts connected to Addition Financial.
  - a. Select Banking from the left column.
  - Click on the account you would like to disconnect, then click the **Pencil** Icon on the corner of that account box.
  - c. Click Edit Account Info.
  - d. Check the box next to Disconnect this Account on Save.
  - e. Click Save and Close.
  - f. Repeat steps for any additional accounts that apply.
- 2. Reconnect your Digital Banking connection for accounts that apply.
  - a. Download a Web Connect file (.qbo or .qfx) from Addition Financials' Digital Banking site.
  - b. In QuickBooks Online, choose **Banking** from the left column.
  - c. Click **File Upload** in the upper-right side of the screen and use the upload dialog to locate the Web Connect file you downloaded in step a.
  - d. Choose the appropriate account from the drop-down menu under **QuickBooks Account** and then click **Next**.

Important: Do NOT choose "+Add New" in the drop-down menu unless you intend to add a new account to QuickBooks Online.

- e. When the import is finished, click Let's go!
- f. Review the For Review tab on the Banking page to view what was downloaded.
- g. Click **Next**, and then click **Done**.
- h. Repeat this step for each account that you have connected to Addition Financial.