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Keeping financial and personal information secure is one of our most important responsibilities. Addition Financial is committed to protecting the information of our members and other visitors who use our website. We value your trust and handle all personal information with care. As with information we collect through other means, we use the information you provide online to respond to your needs, service your accounts, and provide you with information about other services.

Secure Transmissions

To ensure information remains confidential, Addition Financial uses encryption technology such as Secure Socket Layer (SSL) to protect information you enter and submit from our website.

Email Security

Regular Internet email is not secure. You should never provide information that is sensitive or confidential such as your social security number, account number, or PIN numbers. We also ask that you do not send personal or account information through regular email.

Cookies and Tracking Technologies

Cookies are pieces of information stored directly on the device you are using. Cookies we use do not contain or capture unencrypted Personal Information. Cookies allow us to collect information such as browser type, time spent on the site, pages visited, language preferences, and your relationship with us. We use the information for security purposes, to facilitate navigation, to display information more effectively, to personalize/tailor your experience while engaging with us, and to recognize your device to allow your use of our online products and services. We collect statistical information about the usage of the site in order to continually improve the design and functionality, to monitor responses to our advertisements and content, to understand how account holders and visitors use the site and to assist us with resolving questions regarding the site. We also utilize cookies for advertising purposes. Addition Financial also uses tracking technologies including beacons, tags, pixels, and scripts to collect and track information to improve and analyze our website and optimize paid media strategies.

Linking to Other Sites

To provide you with easy access to information, Addition Financial may provide links to other websites such as mortgage companies, insurance companies, government agencies. These links are provided as a convenience to our members. We do not guarantee or endorse any of the content in these links, and Addition Financial does not represent either the third party or the member if the two enter into a transaction. The privacy and security policies on these linked websites may differ

from those practiced by Addition Financial. We encourage you to read the privacy policies of all websites you visit, especially before providing any personal non-public information.

Google Analytics

Many websites and apps use Google services to improve their content. When they integrate Google services, these sites and apps share information with Google. We use Google Analytics to better understand how users are visiting and using our sites. Google Analytics collects information such as how often users visit this site, what pages they visit when they do so, and what other sites they used prior to coming to this site. Google Analytics collects the IP address assigned to you on the date you visit this site, rather than your name or other identifying information. We do not combine the information collected through the use of Google Analytics with personally identifiable information. Although Google Analytics plants a cookie on your web browser to identify you as a unique user the next time you visit this site, the cookie cannot be used by anyone but Google. You may review further information about how Google Analytics collects and processes data and how to control the information sent to Google at “How Google uses information from sites or apps that use our services” at google.com/policies/privacy/partners/.

Addition Financial Mobile App

We offer a mobile application that provides the ability to access some of our products and services. When you use the Addition Financial mobile app, we may collect information such as unique device identifiers, screen resolution and other settings, information about your location (with your permission), and other analytical information that may assist with diagnostics and performance. Some features included in Addition Financial mobile app may request access to data located on the device. The Addition Financial will request and, with your consent, periodically collect/transmit/sync/store the following data:

- Device’s camera access for mobile remote deposits.
- Device’s location for branch & ATM locations.
- Device’s storage access for attachments in secure messages.
- Device’s contacts for recipient lists for person-to-person payments.
- Device’s microphone for communication over chat.

As with information we collect through other means, we limit our access, collection, use, and sharing of personal or sensitive data acquired through our apps to purposes directly related to providing and improving the features and functionality of our apps and fulfilling your requests. To remove online and mobile banking access, contact us at 800-771-9411.

Privacy Notice

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