



# Mobile App Deletion

Need assistance deleting the Addition Financial (formerly Envision Credit Union) mobile application?

## Mobile Application Deletion Request

Addition Financial provides its members with the ability to request removal of their Addition Financial (formerly Envision Credit Union) mobile banking application accounts and any associated data. This removal process was implemented to comply with the latest updates from Google and Apple related to user privacy and data safety.

If you would like to request removal of your application accounts and related data, please make sure your contact information is up to date and send an email request to [MemberService@AdditionFi.com](mailto:MemberService@AdditionFi.com) with "Delete App Account" in the subject line of your email and provide us with a good phone number on file to reach you. One of our representatives may contact you to confirm the request is valid and initiate the process.

Upon execution of this request, Addition Financial will delete all associated data held in our digital and internet banking system. This data will no longer be accessible or available to any party. Your accounts will remain active, and your accounts transaction history will remain in our main system history as long as your accounts are open, but all mobile application data will be deleted.

If you should have any questions, please give us a call at any of our locations and we will be happy to assist you.